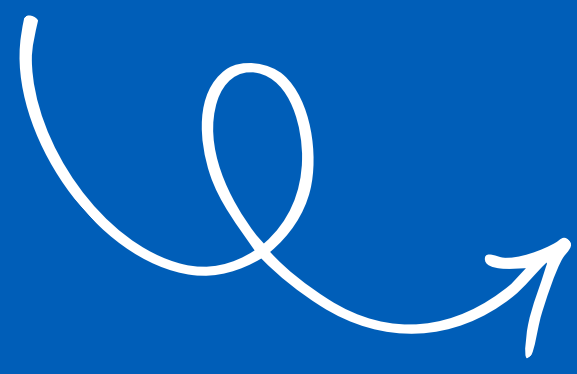
Advancing Quality Alliance

NHS

Voices From

Improvement Leaders

Reflections From Participants



“I became a very different person after attending this course...the more important thing is that you should know yourself and the team around you.”

Consultant Stroke Physician

“Being able to really stop, hold the mirror up to myself...and have a look at where my areas of development are has been really key to my ongoing development.”

Learning & OD Manager

“The course has really encouraged me to pause and reflect on my role as an improvement leader, which is something that we rarely get time for.”

Improvement Manager (Patient Safety)

“I’ve used some of the resources from the course to lead a restructure of my department, bringing together new teams and building pyschological safety.”

Deputy General Manager, Admin Services

“This course has allowed me to reflect on my skills as a leader, and how I can lead for improvement and create a culture of improvement within my team and wider.”

Quality Improvement Lead

“I’ve already applied this to projects I’m involved with...not only local and regional work but also on a global scale - nationally and internationally.”

End of Life Project Lead

“We’re going through signifficant organisational change, this was an attempt to demonstrate some of the benefits of joining a group and bringing people together from different organisations.”

Senior Improvement Advisor