

We co-produce impactful change for your service users, colleagues and communities through strategic alliances

Our ambition is to become the improvement alliance of choice by 2027.

We offer value-for-money, evidence-based, efficient tailored solutions, underpinned and informed by a solid foundation of lived experience.

We guarantee to produce results in 3 areas

Governance, Regulatory Support and Well-Led	Leadership and Organisational Development	Improvement, Productivity, Innovation and Learning
- Comprehensive Well-Led developmental reviews evaluating leadership and governance. - Regulatory preparation and mentoring for Boards and senior leadership teams. - Quality governance reviews. - Governance deep dives e.g. Board assurance. - Providing assurance, interpreting your data and measurement for improvement.	Individual - Leadership development at all levels. - Executive and Non-Executive Director coaching. Organisation - Purpose-driven culture change work. - Developing effective speak up and listen up functions. - Designing and enabling organisation wellbeing. System - Driving system improvement through leadership programmes. - Convening whole system conversations to drive strategy and implementation.	- Improvement capability building at all levels to help embed improvement approaches aligned to NHS IMPACT including focuses on lean thinking and demand and capacity. - Patient Safety Incident Response Framework (PSIRF) education: system-based approaches to investigation, learning and improvement. - Tackling unwarranted clinical variation through the Advancing Quality (AQ) programme. - Mental Health collaborative programmes to support process and outcome improvements at scale.

Our 15-year track record of delivering real impact for our customers includes

Extensive history of multi-year strategic improvement partnerships with health and care organisations to support the delivery of their strategic priorities such as improvement and productivity whilst also building sustainable capacity and capability.

- Over a decade's expertise delivering Well-Led developmental, governance and regulatory consultancy across the UK and internationally. - Consulted with NHS national bodies to influence and shape developmental guidance at both regional and system level. - Delivered over 50 Well-Led developmental reviews across the public and private sector nationwide, comprising hundreds of regulatory mentoring sessions, optimising individual leadership performance. - International leadership and governance assessments across eight health systems, reaching a population of 16.9 million.	- Delivered executive development across every NHS region in England. - Improved beyond the NHS, bringing the best of how we work to health systems across the world. - Led on personalised care development and lived experience improving capabilities across a range of organisations. - Developed bespoke leadership development for a range of government funded systems and organisations.	- The AQ programme is the longest running improvement initiative in the NHS and has collected data from over 604,000 pathways comprising over 3.3 million measures to deliver impact for staff and service users. - At the forefront of embedding the patient safety agenda including implementation of the Patient Safety and Incident Response Framework (PSIRF), reducing restrictive practices and the measuring and monitoring of safety. - The Quality, Service Improvement and Redesign (QSIR) programme has worked with over 90 organisations and 500 individuals to develop sustainable improvement capability.
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Our Values

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Collaboration
We listen to understand partners needs, explore possibilities, challenge thinking and connect to create change.
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Impact
We work in partnership to make a difference, align ambitions, tackle challenges and share success.
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Innovation
We create safe spaces to experiment, stay curious and share fresh thinking that propels continuous improvement.
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Excellence
We drive high standards, work with others to transform health and care, embed expertise and behaviours that deliver.

How We Deliver

- We leverage our **alliances** to complement our delivery, incubate new ideas and innovations, and collaborate with academic partners to ensure our work is grounded in robust research and evidence, maximizing the impact of our solutions.
- We act as a **trusted advisor** and critical friend to our customers by building long-term strategic relationships and offering continuing support, ensuring customers can rely on us for guidance and expertise over time.
- As a **professional consultancy**, we leverage our NHS identity to offer expert advice and services, with strong programme management capabilities underpinning the efficient and effective delivery of our projects.
- Our **bespoke solutions** cover all health and care settings and meet needs at every level, delivering tailored improvement solutions co-designed and co-produced with customers to ensure customisation to their specific requirements.

Contact Us

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