

September 18th 2024

Salford Care Provider Excellence Programme

Person Centred Care, Shared Decision Making and Well-Led



Presentation from Aqua on what personalised care and shared decision making are



Interactive activities to learn about practical tools and techniques to support personalised care and shared decision making



Case study reflection activity to apply learning to real life examples



Information shared by Skills for Care on the Workforce Development Fund



Presentation from Aqua on the Well-Led component of CQC inspections



Practical ideas shared about how to improve Well-Led performance in inspections

“Interesting and informative. Lots of group work and activities which made it enjoyable.”

Delegate feedback

“The well led area was good. Informative and gives me focus and motivation to start putting a plan into practice”

Delegate feedback

39 delegates
from 18 adult
care
providers



Hosted by: Salford Adult Social Care Procurement & Market Management and Aqua.

Presentations from: Aqua and Skills for Care

September 18th 2024

Salford Care Provider Excellence Programme

Person Centred Care, Shared Decision Making and Well-Led

Provider Impact: November 2023

4 responses to survey

(10% of the 39 delegates who attended)

All 4 said that they had implemented changes after attending

All 4 felt the changes had delivered improvements

None of the 4 feel that they need additional support to improve

Examples of changes to practice made after the event:

Chairing a shared decision making meeting

Feeding learning into team meetings

Consideration in discussions with families regarding person centred care and shared decision making

Implementing a more concise way of recording incidents and how they were looked into using an aspect of a digital support plan platform that was previously unused.