

CASE STUDY: QUALITY IMPROVEMENT LEADERSHIP DEVELOPMENT

KENT AND MEDWAY NHS AND SOCIAL CARE PARTNERSHIP TRUST

Context: Following a six month Quality Improvement (QI) Coaches Development Programme, a two day QI Leadership Development Programme was delivered to nine Improvement Leaders at Kent and Medway NHS and Social Care Partnership Trust (KMPT).

What We Did: By the end of the programme, participants...

- Knew more about **themselves as leaders**, what their purpose is, what their values are and how they fit within the wider team.
- Understood more about **Coaching for Improvement** and developing coaching practice.
- Contributed to the **co-creation of a group canvas**.
- Understood more about Leadership for Improvement and what skills are needed to **lead in an emergent landscape**.
- Understood their strengths as an improvement leader and areas for development.
- Understood the basic principles of **Appreciative Inquiry**.
- Understood and applied a **systems thinking approach to improvement**.
- Understood the five key points of **sustainable models of change**.

Great content brought together and excellent, knowledgeable facilitators. Very adaptable delivery approach to the group needs.

Participant

Lots of theory and practical information. Lots of links and further information to access to continue developing leadership improvement skills. Fabulous compassionate and personable facilitators, whose sharing of experiences really gave context to learning.

Participant

“It has been a pleasure to be a part of KMPT’s improvement Journey over the past 12 months, seeing not only their improvement and coaching skills grow, but also their continued support for each other flourish. I have no doubt that, as a team, they will continue to support and grow together in their improvement endeavours”

Rachel Beddows

Senior Improvement Advisor
Aqua

For further details about this piece of work, or to discuss how we can support you, please get in touch:



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Continuous Improvement

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