

CASE STUDY: QI EXCEL

Context: 19 people from 14 NHS organisations across the North West Region came together as leaders/inspiring leaders of improvement to complete the six month QI Excel programme.

What We Did: The QI Excel programme consisted of eight days of in-person classroom sessions with three additional online group coaching sessions. The aim of this programme was to support individual development as an improvement leader.

Impact: Following completion of the programme, participants were able to:

- Lead sustainable improvement in health and care services.
- Lead colleagues in deploying appropriate improvement concepts and methods.
- Take a whole system view of improvement.
- Identify strengths in themselves and others, and enable and encourage strengths based working.
- Engage and support people through change.
- Develop improvement approaches for large scale change.

Following completion of the QI Excel programme 100% of participants agreed they could apply their learning from this programme into their workplace, and 100% of people would recommend Aqua.

“Worth the time out of a very busy role. I am glad I invested time in the course.”

“The group work [was good] and learning from each other in various creative ways.”

“Thank you for the guidance and support. Rachel was fantastic, understanding, helpful and supportive”

“Great delivery, great content. Really enjoyed the interactivity and the collaborative approach.”



“I’d like to say what a remarkable programme of learning this is and it’s so much more than developing QI, it’s about leadership development and personal growth. To any aspiring nurse leader or quality matron, this is an ideal development programme in which they will receive expert quality training delivered in a way that makes learning fun, creative and opens the mind to possibilities.”

Trea Simpson, Service Manager
Greater Manchester Mental Health

For further details about this piece of work, or to discuss how we can support you, please get in touch:



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