

CASE STUDY: COMMUNITY LEADERS DEVELOPMENT PROGRAMME

SALFORD PUBLIC HEALTH

Context:

Salford City Council Public Health (PH) team asked Aqua to support some locality community leaders and public health team to design and deliver aspects of the Community Leaders Development Programme.

Goal: to support the 30 community organisations to design and deliver community experiments (tests of change) using structured improvement methodologies.

What We Did:

- Wasafiri, Aqua, Salford CVS and PH colleagues worked collaboratively to design and facilitate engagements and capability building workshops, bringing in complementary asset based, leadership and improvement approaches.
- Through the 4 day programme over 9 months, the community leaders and system partners worked collaboratively to understand their local healthcare system.
- The participants engaged in mapping their system, undertook discovery visits, sense making sessions and at the final session, they designed improvements in 3 key focus areas (see below).
- The output from engagement at the sessions informed the future planning and session focus.

Result:

- The community leaders participated in 4 workshops and 6 discovery visits.
- Early help, mental health and Primary Care providers were also engaged and supported the discovery visits and sharing session on Day 3.
- Sharing of upcoming public health and commissioning priorities for 2024/25 with the community leaders to align their improvement efforts.
- Capability building: basic improvement skills, influencing for change and being funding ready.
- 34 community leaders, 20 community organisations participated.

The community leaders have 3 change priorities they intend to take forward through working groups for 2024/2025.

1. Developing an inclusion standard for Salford
2. A social enterprise for translation and interpretation
3. Developing an accessible community-focused directory of information



“Thank you to all Aqua team, who stood by us and supported us through the delivery of our CLDP project. Your expertise, collaboration and commitment were invaluable in making this project a success”.

Souhad Alhoussari, Public Health Inequalities Improvement Lead
Salford City Council

For further details about this piece of work, or to discuss how we can support you, please get in touch:



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