

January 30th 2024

Salford Care Provider Excellence Programme

Achieving Excellence in Dementia & Delirium



Heard from **people** with dementia, who described their experience of living with the condition



Learnt about the different types of **dementia**, how to recognise the condition and its progression



Heard about **Dementia United** and how to get involved in their improvement projects



Learnt about **delirium**, including how to recognise the condition and take action



Shared a range of **tools and techniques** to help respond to behaviour that challenges



Tried **empowered conversation** techniques to help families and carers of people with dementia



Skills for care shared information about the Adult Social Care Workforce Dataset, and how to claim **funding for eligible training**

71 delegates

33 adult care providers

“Enjoyed the guest speakers, found some useful links”

“Empowered conversation ,excellent! ”

Delegate feedback



Hosted by: Salford Adult Social Care Procurement & Market Management and Aqua.

Talks from: NCA, CMHT, Dementia United, Aqua, Age UK Salford, GMMH and Skills for Care



Greater Manchester
Mental Health
NHS Foundation Trust



Salford City Council



Jan 30th, 2024

Salford Care Provider Excellence Programme

Achieving Excellence in Dementia and Delirium Care

Provider impact: April 2024

7 responses to survey

(10% of the 71 providers who attended)

6 of 7 could evidence that they had implemented changes after attending

5 of 7 felt the changes had delivered improvements

3 of 7 would like additional support to improve

Examples of changes to practice made after the event:

Improved knowledge on delirium and signs to spot, including making sure staff are aware of the PINCHME mnemonic to help identify potential causes of delirium.

Better identification of a person is suffering from dementia or delirium.

Carers can explain the difference between dementia and delirium to colleagues, improving the level of quality of care

Staff feel more empowered to be able to say to other professionals (e.g. doctors) that they suspect a person has delirium

Reviewing fluid intake and strengthening communication between staff