

CASE STUDY: SAFETY 60

SAFER SALFORD

Context:

- Safety60 is a fast paced '60 minute' community of practice for primary care patient safety leads.
- Aqua organises, facilitates and cascades the learning and outcomes.
- The sessions allow for engaging discussion, promoting transparent sharing of safety issues, strategies to prevent and respond, and sharing of best practice.

What We Did:

- Safety 60 was co-designed by Primary Care Patient Safety Leads following a safety culture survey with the leads in 2022. Aqua facilitated an initial session to explore the safety issues most impacting primary care (such as medicines management, communication, managing waiting lists and health inequalities)
- The format of the 60 minutes sessions includes networking, safety updates (practice/PCN & system level), and a focus on topic specific safety discussions and application of learning into practice.
- Sessions to date have included regulatory excellence -

A- building relationships and sharing learning with the local CQC inspector; medicines safety with the medicines optimisation lead.

B- "mind the gap": - scoping quality improvement opportunities and inequalities in primary care.

Impact:

- Participant survey results express a desire to continue to connect with regulators, build on medicines management, and focus on a targeted approach to inequalities and patient engagement.
- The sessions helped the leads to understand their roles and responsibilities.
- Having successfully established the Community of Practice, in 24/25 Aqua will work with NHS Greater Manchester (Salford) to transition the long-term oversight of the group to NHS Greater Manchester (Salford).



Safer
Salford

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Shape Change Inspire Quality Transform Care



“—
“Often we don’t get information first hand and don’t talk about our actual practice problems. It’s been supportive and useful.”
—”

Primary Care Patient Safety Lead

For further details about this piece of work, or to discuss how we can support you, please get in touch:



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