

The publication of the national NHS Delivery and Continuous Improvement Review (DCI Review) emphasises the vital role continuous improvement will play in the transformation of our health and care sector.

We are proud that Aqua's expertise is recognised in the review and are delighted to be working closely with NHS England and our customers to support the recommendations.

In response to the review, we have published our practical guide to **Embedding a Culture and System for Continuous Improvement**.

Aimed at board members, senior leaders and improvement leaders, this guide is based on years of improvement experience and provides a tried and tested approach to successfully developing and sustaining systems for continuous improvement.



Sue Holden
Aqua Chief Executive

Since 2010 we have worked with organisations to explore ways to successfully develop and sustain systems for continuous improvement. We are well placed to help embed common approaches to improvement across organisations and systems such as those recommended by NHS England.

This builds on our extensive track record of supporting organisations and systems to shape change, inspire quality and transform care. When you work with us, you have access to Aqua's expert team who will use our proven approach to provide bespoke support to:

Discover

Analyse data to provide insight into opportunities to improve and establish what 'good' looks like to you.

Improve

Co-design and co-produce implementation of evidence based approaches to your identified improvements.

Sustain

Embed and sustain the improvements and capture the impact for people and staff.

"Aqua are a national improvement organisation that appreciates the multitude of challenges in reducing health inequalities, including the dimensions of access, experience and outcomes matrixed across the social determinants of health. Aqua supportively challenges the system with which they are working to ensure that the patient/service user is at the heart of all improvements. Aqua spend the time to understand the system within which they are working allowing them to act as independent trouble shooters and problem solvers within the system.

"They have vast knowledge and expertise of robust QI methods and programme management, and know which QI tools may be of value to the problem you are trying to solve. Most importantly they are a level headed team who are action focused and aim to ensure the customer gets value."

Dr May Moonan
Assistant Director Healthcare, Public Health Salford

