



Aqua Membership

Welcome!

We are an NHS improvement agency with North West roots and a national reach. We analyse, convene, advise, and develop capability for health and care customers at all levels to co-create solutions on topics that matter most such as safety, system leadership, mental health, well-led and personalised care.

Thank you for your interest in Aqua to support your improvement and transformation journey.

This guide is designed to help you get the most out of your membership.

As a member of Aqua you'll benefit from access to our expert advisors as well as a comprehensive programme of courses and events to help build internal capability and develop cutting-edge approaches to care quality.

You'll be part of an established UK-wide improvement network, forged around long-term relationships, with organisations who hold the same values and are committed to the sharing of best practice and innovation to promote system-wide transformation of care.

We keep in regular contact with all of our members via our relationship managers who work closely with you to ensure you get the most out of your membership. If you'd like a further discussion about becoming a member, please get in touch using the details below.



Sue Holden, Chief Executive

“Working with Aqua has helped us forge new relationships building levels of which have enabled challenging conversations to be had in a constructive environment”.

Get in touch with us

enquiries@aqua.nhs.uk

Who we are

Aqua supports health and care organisations to identify, refine and embed sustainable strategies for high-quality care and regulatory excellence.

Established more than a decade ago, we operate as a membership organisation, providing quality improvement expertise, specialist learning and development, and consultancy.

We support our member organisations to develop tailored, efficient solutions, informed by data and co-designed with our Lived Experience Panel to deliver maximum impact.

Members of Aqua benefit from access to expert advisors as well as a comprehensive programme of courses and events to help build internal capability and develop cutting-edge approaches to care quality.

We work with organisations including NHS Trusts, primary care, commissioning organisations, local authorities, and social care, offering project-by-project consultancy and transformation services to non-members.



Shape Change

We work with you to develop and build capability through continuous and sustainable improvement in process, strategy and culture.



Inspire Quality

We identify and embed the drivers of safe, high-quality care and strive for regulatory excellence. We connect and convene to share learning, spread innovation and share best practice.



Transform Care

Our solutions are informed by data, lived experience and cutting-edge innovation. We develop progressive leadership teams, design integrated models of care and accelerate system transformation.

“The training has worked because it has been tailored to the needs of the service.”

Members have access to...



Expert advisors

Access to our expert faculty; always on hand to advise and guide you through complex improvement and transformation challenges, and regulatory compliance.

Networks and connections

Regular opportunities to connect with organisations across the UK facing similar challenges, and national leading experts, to share learning and ideas.



Courses and events

Access to the full range of our courses, webinars and events for all your staff, from board to frontline – in person, online and on demand.

Bespoke support

Access to bespoke training or consultancy support tailored to your needs to analyse and tackle your biggest challenges.



Resources

Access to our popular practical resources: reports, how-to guides, toolkits, videos, vlogs and blogs.

Insight

System wide analysis, regular mortality reports, publications and thought pieces on topics that give you a fresh perspective.



Coaching and mentoring

One-to-one executive coaching or QI mentoring for your senior team by arrangement.

Relationship management

Dedicated support from a member of our senior team to ensure you get the most out of your membership.



Leadership support

We provide confidential safe spaces with expert facilitation to assist senior teams develop trust and shared purpose in complex environments.

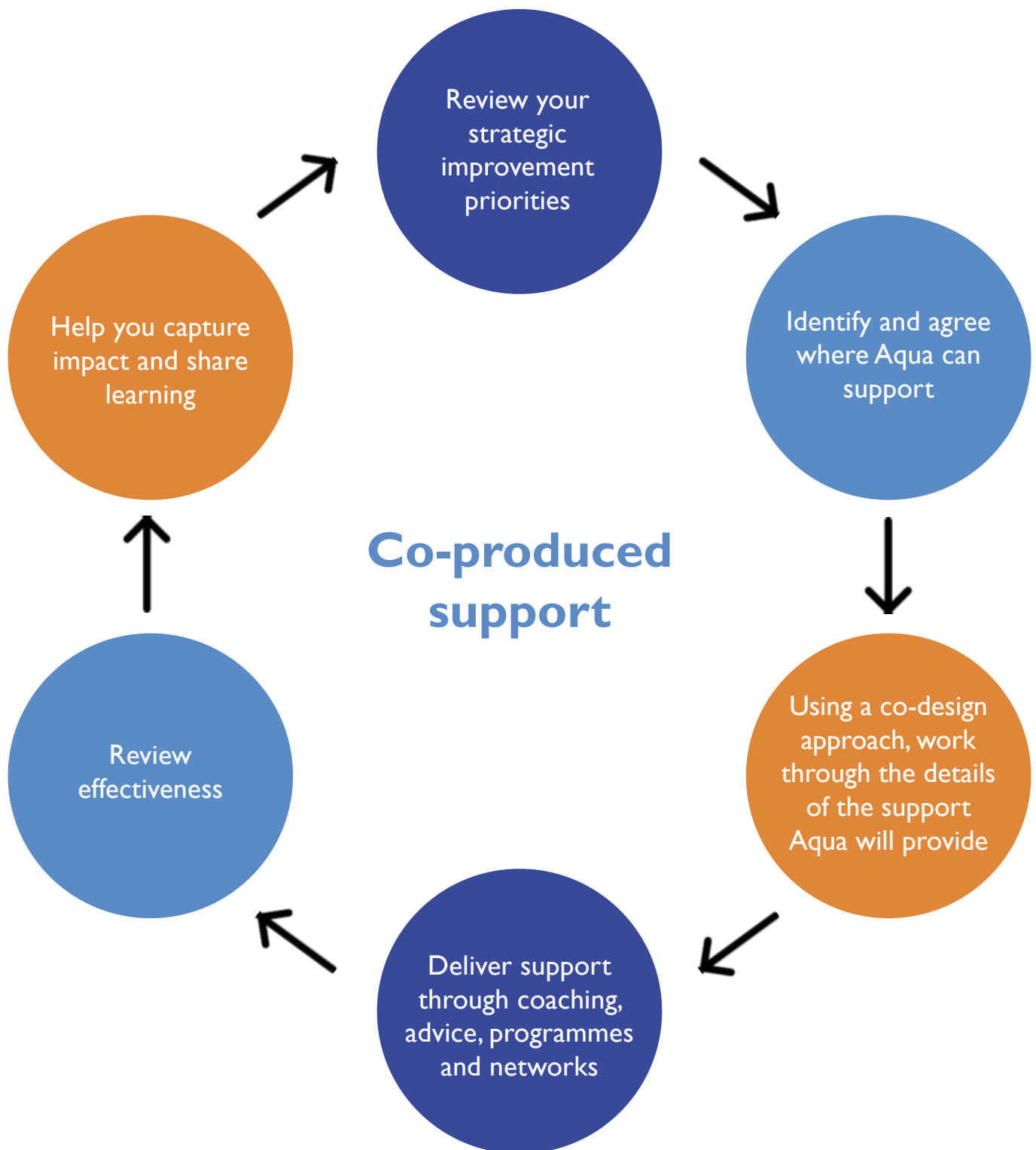
Benefits of working with us

- ✓ Our team has more than a decade of experience co-designing and delivering quality improvement and transformation strategies for the NHS and public sector.
- ✓ From an individual to a whole system, and everything and everyone in-between, our services are bespoke and scalable.
- ✓ We provide trusted counsel as part of the NHS, from public servants who understand the nuanced challenges you face.
- ✓ A collaborative, measured approach ensures our recommendations are aligned to your priorities and appropriate to your current capabilities.
- ✓ We equip you with the knowhow to build your own frameworks, systems and roadmaps to ensure improvements are sustainable and embedded for the long-term.
- ✓ A network of international, national and local leaders, clinicians and health professionals coming together to share best practice & address key topics.



Developing your plan of support

Your membership is an on-going investment in your improvement journey and we work with you each year to make sure our support is tailored to your needs.



“Aqua have helped us strengthen and develop our senior leaders into a more cohesive team during what has been a very challenging climate.”



@Aqua_NHS



Advancing Quality Alliance

3rd Floor, Crossgate House, Cross Street, Sale, M33 7FT

0161 206 8938

enquiries@aqua.nhs.uk

www.aqua.nhs.uk